Committee(s):	Date(s):
Information Systems Sub (Finance) Committee	19 February 2013
Subject: IS Strategy 2013 - 2018	**Public**
Report of: The Chamberlain	**For Information**

Summary

This report follows on from the paper presented at the October 2012 committee which set out the developing IS Strategy.
Work has now been undertaken to complete the IS strategy and this was endorsed by Senior Officers at the IS Strategy Board in January 2013. The board recommended further consultation across departments prior to finalising the strategy and this period of consultation will be completed over the coming weeks.

The attached report is the version to be used throughout the consultation, which includes all of the core elements of the strategy. Once consultation is complete, the full version of the strategy will be produced.

Recommendation(s)

Members are asked to receive this report.

Main Report

Introduction

1. This document sets out the City of London Corporation's IS Strategy for the coming 5 years (2013 – 2018). It links to the Corporate and Chamberlain's Business Plans, as well as supporting the goals of the Corporate Transformation Board. It also builds on the IS Strategic Review, including the on-going Phase 3 Sourcing Review.

2. The Strategy sets out the context and drivers for the Corporation, describes our engagement with our customers and the principles under which the IS Department will operate going forward.

Approach

3. The IS Strategy document has been developed in consultation with our customers. Business Relationship Managers have worked with departments on the current issues and future needs of the organisation and workshops have been held to shape the themes.

4. We have listened to feedback from our customers to establish the principles that underpin our strategy and balanced this with best practice that will provide value for money for the organisation as a whole.

Key drivers

5. 'Getting the basics right' forms the initial part of our Strategy, ensuring we have a robust infrastructure and accessible and reliable systems with improvement on our current performance and customer satisfaction.

6. Our customers are a key driver in our strategy and we aim to have a more Customer centric approach, with high standards of customer service.

7. Research and innovation is important to us and was highlighted as such by the IS Sub Committee in October. We want to make sure that we are making the best use of the technology we have, while investing in innovation and research to ensure the City of London Corporation keeps ahead of the game in technology.

8. The Corporate Transformation Projects are enabled by our technology roadmap and we want to support the Corporation to be a fleet of foot organization, helping to set direction, design outcomes and deliver the benefits of change across the organisation.

9. Value for money will be a critical driver across everything we do, and we will support departments to make savings and achieve greater efficiencies through better use of our investments.

Conclusion

10. The strategy commanded the support of officers on the IS Strategy Board. The Board felt that the strategy was important and needed more time for discussion before being finalised. Hence we have kept it open for a further round of consultation.

11. Members are therefore presented with the strategy for consultation and the report presented in these papers is formatted to facilitate this.

Appendices

- Appendix 1 - 'As Is' Architecture
- Appendix 2 - 'To Be' Architecture
- Appendix 3 - Technology Roadmap
- Appendix 4 - Consultation Document - IS Strategy

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